

Contact Numbers for Blood Systems Laboratories

Component Quality Control, Tempe facility

Scheduling and information regarding
Component Quality Control
Hours: Varied daytime/eve hours 7 days/week
866-342-4275 Ext. 7085 / FAX 602-343-7097

Customer Service

Questions about service, assistance with problems
Hours: M-F 8:00am – 5:00pm
Temp: 866-342-4275 Ext. 7021 / FAX 602-343-7025
Bedford: 817-412-6124 / FAX 817-412-6097
Tempe E-mail: tsides@bloodsystems.org
or bolive@bloodsystems.org
Bedford E-mail: lthompson@bloodsystems.org

HLA Lab, Tempe facility

Histocompatibility testing
Hours: 24 hrs/day 7 days/week
Dr. Bob Endres, Scientific Director
866-342-4275 Ext. 7092
Email: rendres@bloodsystems.org
Laboratory: 866-342-4275 Ext. 7062
FAX 602-343-7025

Immunohematology Reference Lab (IRL), Tempe facility

ABO discrepancies, Antibody ID's, Compatibility testing
Hours: 24 hrs/day 7 days/week
Dolores Figueroa, Technical Director, IRL
866-342-4275 Ext. 7133
FAX: 602-343-7079
Email: dfigueroa@bloodsystems.org

Special Testing, Tempe facility

Confirmatory or Supplemental Testing
Component Quality Control
Hours: Mon-Fri 6:00am – 3:30pm
Sherri Cyrus, Technical Director Special Testing
866-342-4275 Ext. 7041 / FAX 602-343-7043
Email: scyrus@bloodsystems.org

Red Cell Serology

ABO discrepancies if needed & Undetected Antibodies
Tempe: Leslie Vaughn 866-342-4275 Ext. 7193
Email: lvaughn@bloodsystems.org / FAX 602-343-7159
Bedford: Nancy Haubert 817-412-6108
Email: nhaubert@bloodsystems.org

Stem Cell

Hematopoietic Progenitor Cell Processing & Storage
Hours: Mon-Fri 8:00 am – 4:00 pm
Kirk Kitchen 866-342-4275 Ext. 7108

Tempe Main Number 602-343-7000

2424 West Erie Drive, Tempe, Arizona 85282

Accessioning, Tempe

Sample shipments, sample packaging, sample receipt
Hours: 24 hrs/day 7 days/week
866-342-4275 Ext. 7081 / FAX 602-343-7045

Record Review, Tempe

Result reports, status of a unit and projected result
report times
Hours: 24 hrs/day 7 days/week
866-342-4275 Ext. 7067 / FAX 602-343-7072
E-mail: recordreview@bloodsystems.org

Warehouse, Tempe

Supplies and materials for shipping samples
Hours: M-F 8:30 am – 5:00pm
866-342-4275 Ext. 7158 / FAX 602-343-7025
E-mail: bsitempe_shipping@bloodsystems.org

Bedford Main Number 817-412-6000

2205 Highway 121, Bedford, Texas 76021

Accessioning, Bedford

Sample shipments, sample packaging, sample receipt
Hours: 1830-1330 7 days/week
817-412-6051 / FAX 817-412-6059

Record Review, Bedford

Result reports, status of a unit and projected result
report times
Hours: 0730-2030 7 days/week
Available by Pager 24hrs/day 7 days/week
Check voice mail message for correct pager number
817-412-6062 / FAX 817-412-6099
E-mail: Bedford-RecordReview@bloodsystems.org

Supplies, Bedford

Supplies and materials for shipping samples
Accessioning Supv. 817-412-6106 or 817-412-6051
E-mail: gblackburn@bloodsystems.org
FAX 817-412-6059